SERVICE LEVELS FY2011 June 2010 - July 2011

15 Branches

OPEN TO PUBLIC: 35 hours per week (Below Essential - GPLS Standard)

5 days a week

Open 7 hours per day

Web site

24/7

24 hours, 7 days a week

STAFFING: 236 Full Time Equivalent (FTE)

WEBSITE HITS:

BRANCH VISITS:

PC Usage

CIRCULATION:

At this time there are too many variable to make reasonable estimates.

FY2011 Budget/Spending Cuts

In response to the County's request to reduce County funding for calendar year 2010 by 10% (\$1,867,000), the following planned reductions will begin in FY2010 and continuing into FY2011:

Self generated revenue for FY10 & FY11 was reduced \$300,000 due to decreases in fine/fee revenue

Annual operating funds for Hamilton Mill Personnel and Materials were not added to FY10 or FY11 expenditures, since there is no corresponding County funding.

SERVICE LEVELS FY2010 June 2009 - July 2010.

15 Branches

Currently

OPEN TO PUBLIC: 43 hours per week (Essential - GPLS Standard)

5 days a week

Open 8-9 hours per day

Web site

24/7

24 hours, 7 days a week

STAFFING: 260 Full Time Equivalent (FTE)

WEBSITE HITS: 1,678,771 -45% Estimated annualized usage based on Nov 2009 YTD stats

BRANCH VISITS: 3,043,032 -27% Estimated annualized usage based on Nov 2009 YTD stats

PC Usage 739,260 -36% Estimated annualized usage based on Nov 2009 YTD stats

CIRCULATION: 6,894,503 -8% Estimated annualized usage based on Nov 2009 YTD stats

After January County budget Approved with 10% Cut in Library Funding

OPEN TO PUBLIC: 35 hours per week (Below Essential - GPLS Standard)

5 days a week

Open 7 hours per day

Web site

24/7

24 hours, 7 days a week

STAFFING: 236 Full Time Equivalent (FTE)

WEBSITE HITS: 1,343,016 -55% Estimated annualized usage based on Nov 2009 YTD stats
BRANCH VISITS: 2,617,595 -38% Estimated annualized usage based on Nov 2009 YTD stats
PC Usage 591,408 -49% Estimated annualized usage based on Nov 2009 YTD stats
CIRCULATION: 6,670,958 -11% Estimated annualized usage based on Nov 2009 YTD stats

FINANCIAL HIGHLIGHTS 2010

FY2010 Budget/Spending Cuts

At the beginning of the 2010 fiscal year (August 2009), Library hours open to the public were reduced and adjustments were

made to:

- 1. Eliminate security officers at all branches.
- 2. Eliminate Shelvers at all branches
- 3. Eliminate weekend courier service; transferring requested materials among branches.

In response to the County's request to reduce County funding for calendar year 2010 by 10% (\$1,867,000), the following planned reductions will begin in FY2010 and continuing into FY2011:

- 1. Reduce Personnel Expenses \$1,287,000
- 2. Reduce the Materials budget further by 8% (\$292,000)
- Reduce operating expenses further by 9% (288,000) by suspending the annual Library Reading Festival, providing fewer
 programs for children, teens and adults, reducing expenditures for automation enhancements, consulting, staff training,
 marketing, advertising and supplies.

Self generated revenue for FY10 & FY11 is estimated to be reduced by \$300,000 due to decreases in fine/fee revenue experienced since open hours were reduced.

Annual operating funds for Hamilton Mill Personnel and Materials were not added to FY10 or FY11 expenditures, since there is no corresponding County funding.

SERVICE LEVELS FY2009 June 2008 - July 2009

14 Branches

OPEN TO PUBLIC: 71 hours per week (Optimal - GPLS Standard)

7 days a week (includes 4 evenings)

Monday - Thursday open 12 hours per day (9am - 9pm)

Friday-Saturday open 9 hours per day

Sunday - open 5 hours per day

Web site

24/7

24 hours, 7 days a week

STAFFING: 284 Full Time Equivalent (FTE) **WEBSITE HITS:** 2% increase from prior year 3,061,949 **BRANCH VISITS:** 4,191,505 9% increase from prior year **PC** Usage 1,162,583 2% increase from prior year **CIRCULATION:** 7,526,750 6% increase form prior year **PROGRAM ATTENDANCE:** 139,192 27% increase from prior year

FINANCIAL HIGHLIGHTS 2009

FY2009 Budget/Spending Cuts

Although FY09 ended with an excess of revenues over expenditures of \$72,106, this was due mainly to the unexpected state-wide reduction in the state health insurance expense of \$629,000. Without this one time reduction there would have been a deficiency of \$556,894.

In light of revenue reductions during FY09 and the uncertainty of future cuts, Library management/department heads diligently reviewed their area of responsibility to determine critical spending for FY09 and also to find alternative ways to accomplish their objectives with fewer dollars.

FY09 Budget Cuts were made in the following two areas, in addition to a restrictive hiring directive.

Operations \$446,000 Materials 32,000

County Calendar year 2009 Funding

No increase in the annual base budget for compensation \$677,900

No Funding for Security Program Modification of \$139,000

GWINNETT COUNTY PUBLIC LIBRARY

Governmental Funds

| | | | FY10 | FY11 |
|---------------------------------|----|------------|------------------------|------------------------|
| | | | Includes County | Includes County |
| | | FY09 | Cut in Rev/Exp | Cut in Rev/Exp |
| General Fund and | | Year Ended | Year Ended | Year Ended |
| Vehicle and Equipment Fund | | 6/30/2009 | 6/30/2010 | 6/30/2011 |
| | | ACTUAL | PROJECTION | PROJECTION |
| Revenues | | | | |
| County | \$ | 18,827,433 | 18,028,933 | 17,095,433 |
| Self Generated | _ | 1,860,870 | 1,447,035 | 1,447,035 |
| Total Revenues | _ | 20,688,303 | 19,475,968 | 18,542,468 |
| Expenditures | | | | |
| Personnel Services | | 14,279,356 | 13,985,263 | 13,518,959 |
| Materials | | 3,581,052 | 3,212,481 | 3,163,201 |
| Operations | | 2,755,789 | 3,023,943 | 2,756,472 |
| Total Expenditures | _ | 20,616,197 | 20,221,687 | 19,438,632 |
| Excess (Deficiency) of Revenues | | | | |
| over (under) Expenditures | \$ | 72,106 | (745,719) | (896,164) |

| | | FY09 | FY10 | FY11 |
|------------------------------------|----|------------|------------|-------------|
| Grant Fund** | | Year Ended | Year Ended | Year Ended |
| | | 6/30/2009 | 6/30/2010 | 6/30/2011 |
| | | ACTUAL | PROJECTION | PROJECTION |
| Revenues | | | | |
| State - Annual Grant | \$ | 1,289,754 | 1,139,345 | 1,139,345 |
| State - Hamilton Mill Construction | | 1,843,425 | 0 | 0 |
| Federal | | 19,317 | 8,200 | 0 |
| Total Revenues | _ | 3,152,496 | 1,147,545 | 1,139,345 |
| Expenditures | | | | |
| Personnel Services | | 623,505 | 571,021 | 571,021 |
| Materials | | 303,527 | 143,471 | 143,471 |
| Operations | | 382,039 | 433,053 | 424,853 |
| Operations - Hamilton Mill | | | | |
| Construction | | 1,843,425 | 0 | 0 |
| Total Expenditures | _ | 3,152,496 | 1,147,545 | 1,139,345 |
| Excess (Deficiency) of Revenues | | | | |
| over (under) Expenditures | \$ | 0_ | 0 | 0 |

Notes:

In response to the County's request to reduce County funding for calendar year 2010 by 10% (\$1,867,000), Library revenue will be reduced \$933,500 in FY10 (six months in 2010)

Annual operating funds for Hamilton Mill Personnel and Materials were not added to FY10 or FY11 since there is no corresponding County funding.

Self generated revenue for FY10 & FY11 was reduced \$300,000 due to decreases in fine/fee revenue experienced since August 2009 when open hours were reduced.

^{**}See State funding and services info sheet